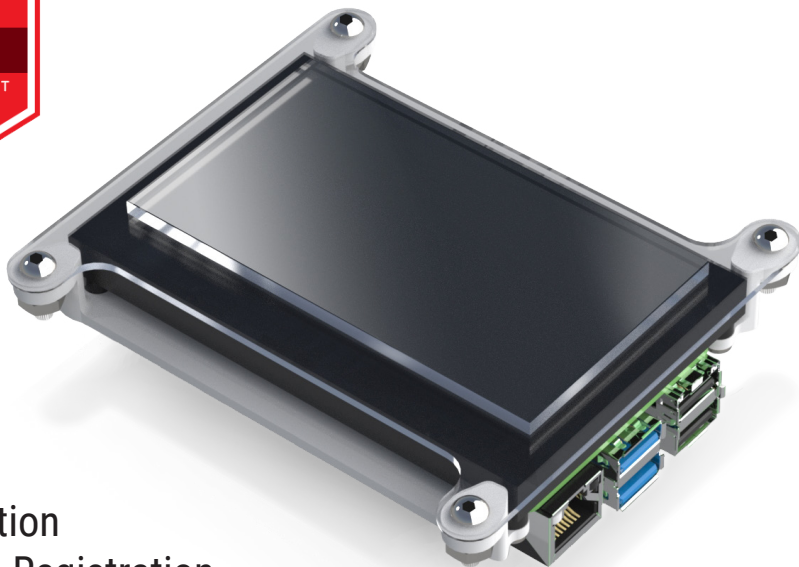


WUR-COM

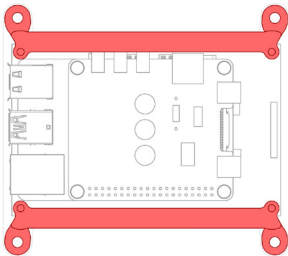
Emergency Communicator



Car Station
Setup & Registration
for Wur-Com & Wur-Com+

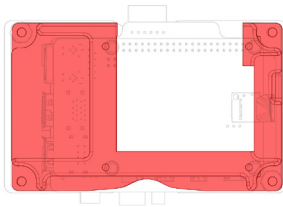
Wur-Com+

Which Wur-Com model do I have?



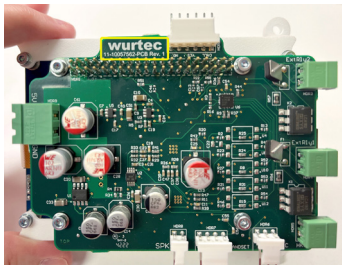
The following Wur-Com+ models have this type of screen locator:

- 11-983-TS
- 11-10071544
- 11-981-SS



The following Wur-Com+ models have this type of screen locator:

- 11-983
- 11-980-SS



Wur-Com+ units have an Audio Hat on the back of each device. Wur-Com+ models have the Wurtec logo with a number printed just below it.

What do I need in the machine room before I install a Wur-Com+?

- An outlet for uninterruptible power supply.
- To install a Wur-Com+, you'll need: Two Shielded Twisted Pair (one for a data line, and one for a communication failure alarm line) on your elevator travel cable.
- A network connection is required if a cellular modem is not being used. Additionally, the network, and every piece of equipment that the emergency communication system depends on, must have 4-hour emergency standby power in the event of a power failure.

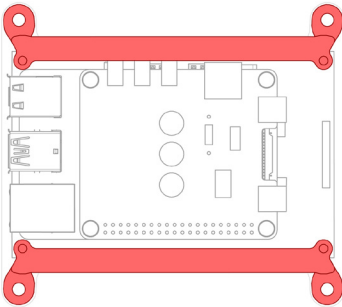
Additional Identification Methods

When pressing the call button on a functional car station, the Wur-Com+ will make beep noises indicating the unit is placing a call.

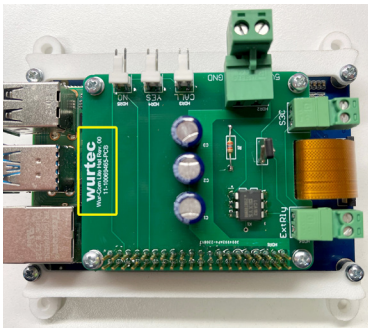
When pressing the call button on a de-registered Wur-Com+ (de-registered Wur-Com units will display a QR Code and a prompt to register the car station), nothing will happen.

Wur-Com

Which Wur-Com model do I have?



All standard Wur-Com units have this type of screen locator.



Standard Wur-Com units have a Lite Hat on the back of each device. Each board is labeled with "Lite Hat" just below the Wurtec logo.

What do I need in the machine room before I install a Wur-Com?

- An outlet for uninterruptible power supply.
- To install a standard Wur-Com, you'll need: Three Shielded Twisted Pair (one for a data line, one for a POTS line, and one for a communication failure alarm line) on your elevator travel cable.
- A network connection is required if a cellular modem is not being used. Additionally, the network, and every piece of equipment that the emergency communication systems depends on, must have 4-hour emergency standby power in the event of power failure.

Additional Identification Methods

- Standard Wur-Com units will not have a speaker or microphone, but are shipped with an analog phone.
- When pressing the call button on a functional car station, standard Wur-Com units will make phone ringing noises when placing a call.
- When pressing the call button on a de-registered Wur-Com+ (de-registered Wur-Com units will display a QR code and a prompt to register the car station), nothing will happen.

Setup & Registration

When setting up a new Wur-Com, each unit needs registered in **INSPECTION MODE** until the building has passed inspection. Post inspection, it can be registered in **PERMANENT MODE**.



STEP 1:

Power on the Wur-Com unit and take note of the serial number listed on the registration screen.



STEP 2:

Use the camera app on your phone to scan the QR Code on the Wur-Com registration screen.



STEP 3:

Fill out the form in **INSPECTION MODE**. In the Phone Line Number fields, enter the number Wur-Com will call during inspection. This can be changed later if needed. *NOTE: For inspection, this is often the cell number of the installation technician.

If you have questions during setup, call our tech support representatives at: **1-800-837-1066**.



Where can I find Installation Instructions and Wiring Diagrams?

All Wur-Com documentation, including; installation instructions, field wiring diagrams, video tutorials, quick start guides, user manuals, etc. can be found on the Wurtec website, here:

<https://wurtec.com/wur-com>

Or, use the camera app on your phone to scan the QR Code.

Additional Setup for Wur-Com

Not required for Wur-Com+ units.

Locate the keypad on the back of the Wur-Com unit.



STEP 1:

- Press Emergency Number
- Press 1 for Phone Numbers
- Press 1 for First Number
- Enter 856 386 7197
- Press #
- The unit will confirm the number entered
- Press *0 to exit the menu

STEP 2:**Next, turn on immediate, two-way communication**

- Press Program Menu
- Press 3 for Advanced Options
- Press 1 for User Preferences
- Press 2 for Immediate, Two-Way Conversation
- Press 1 to Enable
- Press *0 to exit the menu

Additional Setup for Wur-Com

Not required for Wur-Com+ units.

STEP 3:

The following step is required if more than one car station shares the same telephone line

- Press Program Menu
- Press 3 for Advanced Options
- Press 6 for Unit Number
- Press 1 to Program
- Press the Car Number (Ex: If it's Car 1, press 1)
- Press *0 to exit the menu

STEP 4:

- This step removes the Site ID message
- Press the Program Menu button.
- Press 2 for Message Menu.
- Press 1 to program the site identification message.
- Press 3 to delete.
- Press # again to return to the previous menu, or press *0 to exit programming mode.

Congratulations, setup is now complete!

Each Wur-Com unit needs to be registered before use. For Wur-Com models, follow the additional programming steps for each unit.

If you have questions during setup, call our tech support representatives, at:
1-800-837-1066

**Scan the QR code below to view
Wur-Com Field Wiring Diagrams, User Manuals,
and Installation Instructions**



wurtec

Connect with us:



Questions? Give us a call
Sales Support 1-800-837-1066
Canada 1-888-457-2885

wurtec.com