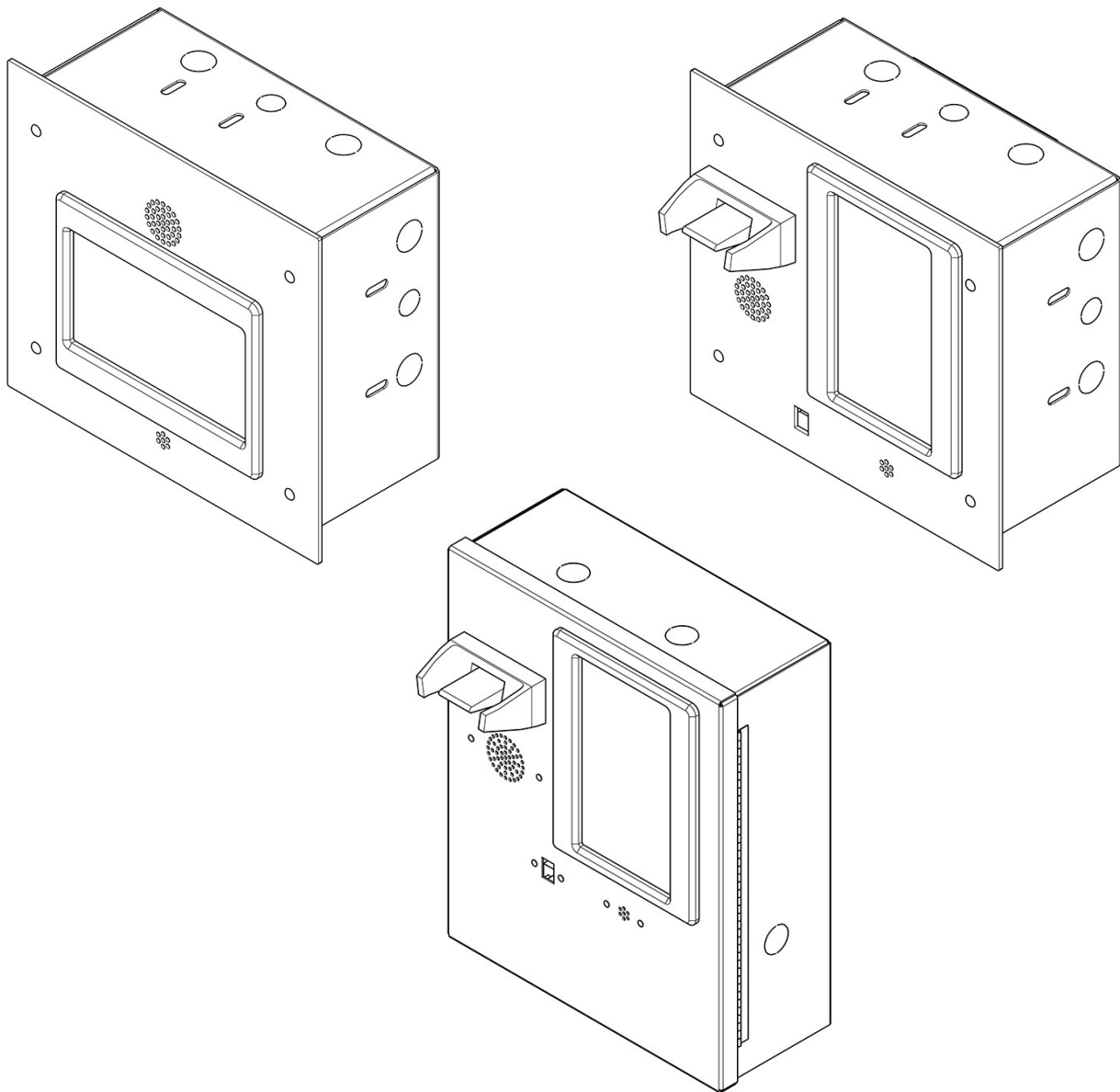


WUR-COM LOBBY STATION

Part No. 11-10063990 | 11-10064070 | 11-10063887



Revision: 02 | 1/2025 | Document No.: Instructions_Wur-Com Lobby Station

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NOTICE

GENERAL WARNINGS

The equipment covered in this manual should only be installed, used, and serviced by qualified personnel trained in proper work and safety procedures. This manual is intended to assist such trained individuals in the installation and use of this equipment and is not intended as a substitute for proper training and experience.

This document or any other information regarding this equipment is not intended to cover all of the possible situations which may be encountered while using the equipment described herein. Should specific situations arise which are not covered by the information provided, or should the user desire further details, the specifics should be directed to Wurtec, Inc.

Note: In the effort of continuous product improvement, Wurtec, Inc. reserves the right to modify the design and specifications of this product at any time without notice.

INSTALLATION DOCUMENTATION & VIDEO TUTORIALS

All Wur-Com documentation, including; installation instructions, field wiring diagrams, video tutorials, quick start guides, user manuals, etc. can be found on the Wurtec website, here:

<https://wurtec.com/wur-com>

Or, use the camera app on your phone to scan the QR Code below.



EQUIPMENT DESCRIPTION & INTENDED USE

The Wur-Com Emergency Communication system provides essential emergency contact between passengers in the elevator car and the authorized personnel in the building or at a call center. By pressing the help button on the car station, passengers are quickly connected to emergency help using an audio feed or chat feature.

Using the Lobby Station, or any internet connected device, Administrators can login to see which elevator is experiencing issues. The video feed allows them to see directly into the car, discern the nature of the emergency, and contact the appropriate authorities to resolve the issue.

During an emergency the Wur-Com Emergency Communication system allows administrators to remain in constant contact with passengers in the elevator car.

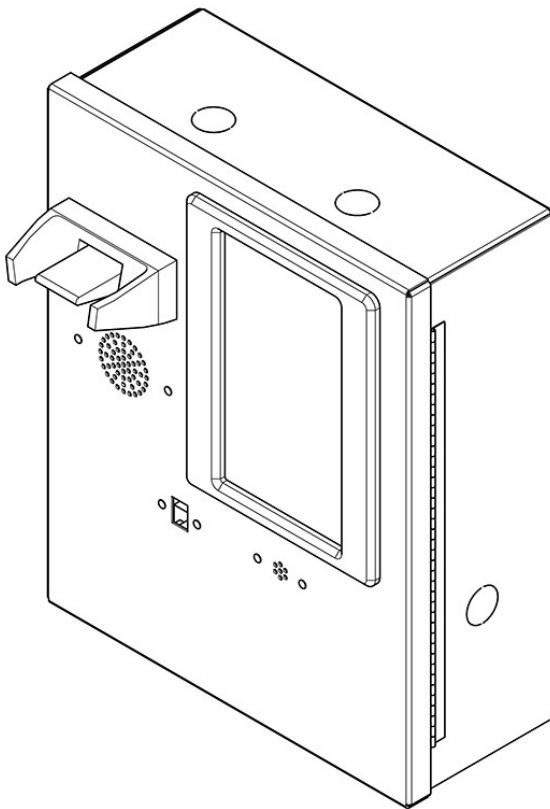
The Wur-Com Emergency Communication system conforms to the ASME A17.1/CSA B44 2019 and IBC 2018 requirements.

INSTALLATION / ASSEMBLY TOOLS REQUIRED

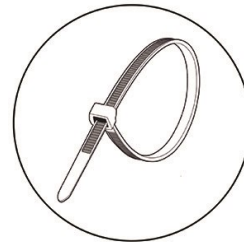
The following tool list is the minimum required for installation. This process can be completed with the following tools:

- Electric drill and bits
- Phillips Head Bit or Standard Phillips Head Screwdriver.
- Measuring Tape
- Pencil
- Zip Ties

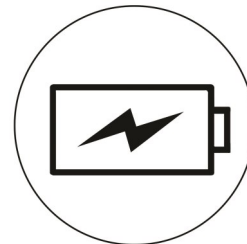
PACKING LIST - 11-10063990



(1) Wur-Com Lobby Station Handset with Powder Coat
(Handset Not Shown)

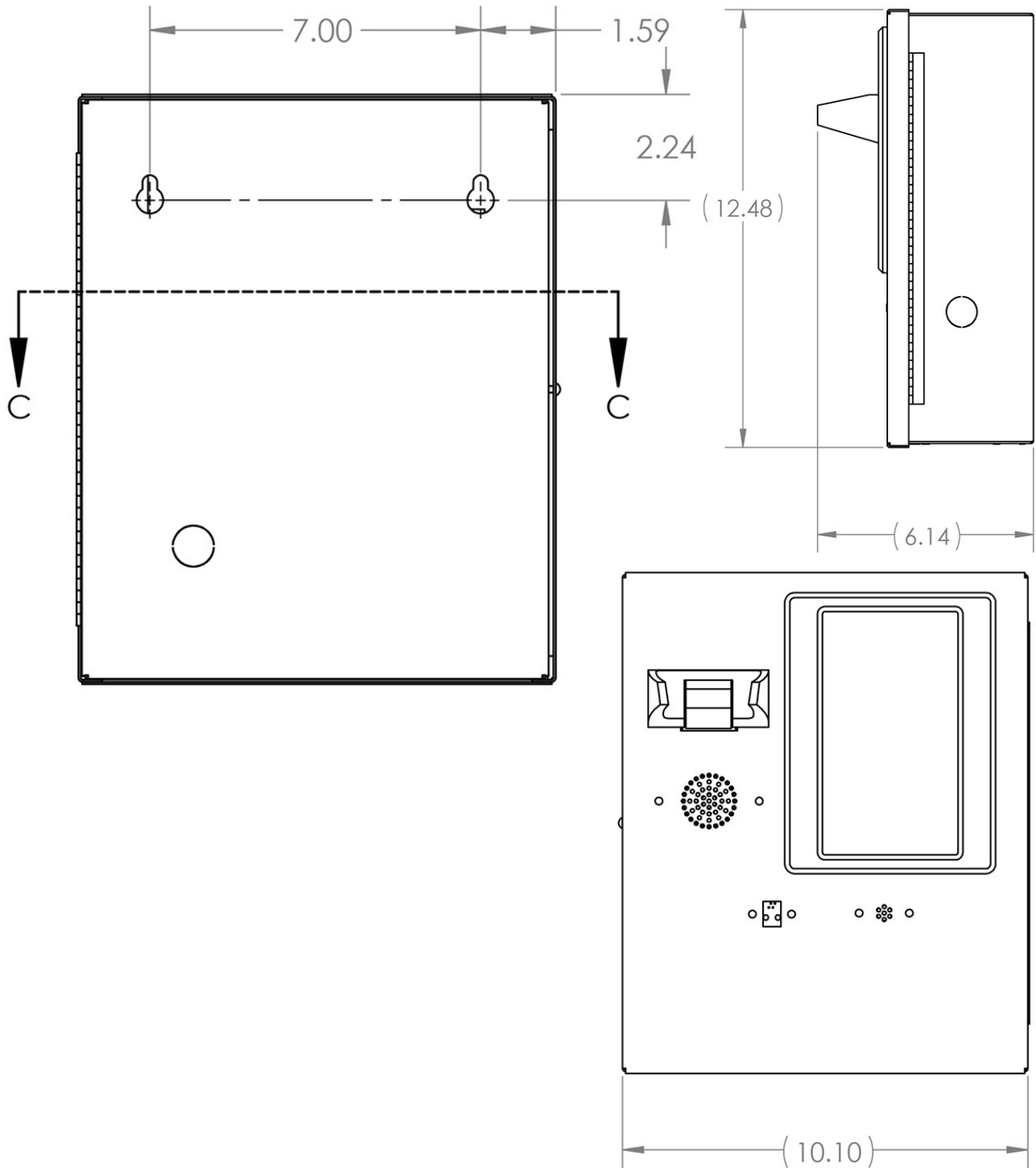


(1) Zip Tie



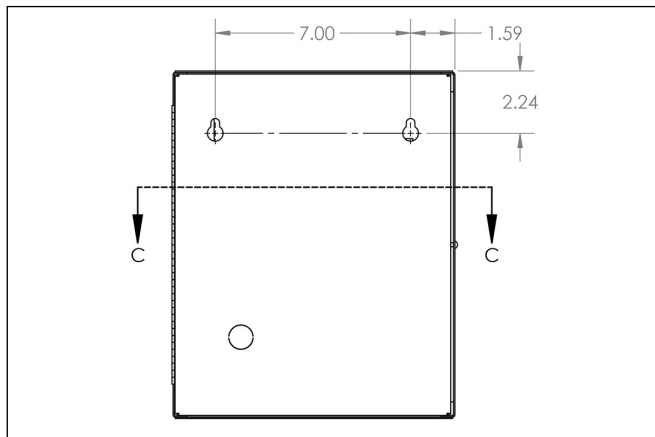
(1) Sigmastek Sp12-5 Battery - 12
Volts 5 Ah F1 Terminal
Part No: SP12-5

CUTOUTS - 11-10063990



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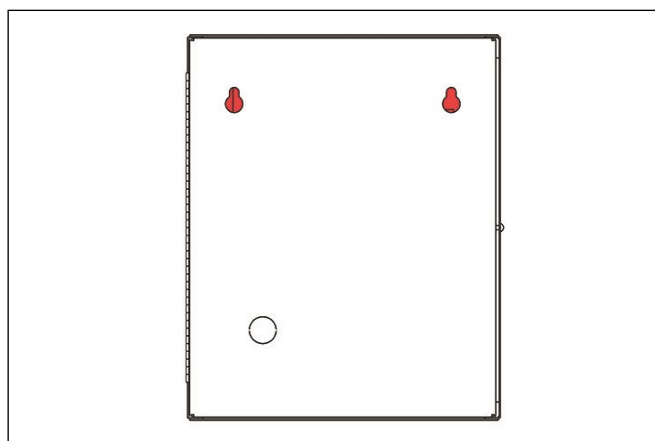
INSTALLATION INSTRUCTIONS - 11-10063990



Step 1: Read the Cutout and Wiring Diagram

Step 1: Read the Cutout and Wiring Diagram

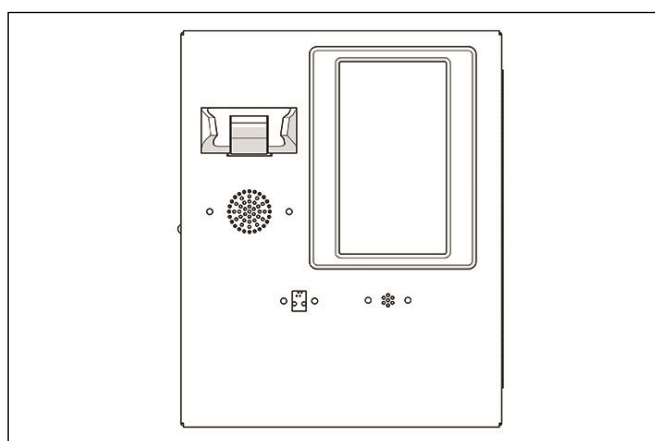
- Before installation, confirm that the cutout is the appropriate size.
- Check the wiring diagram, then connect the Wur-Com unit..



Step 2: Set Anchors and Screws

Step 2: Set Anchors and Screws

- Check the diagram of the Wur-Com unit to determine the placement of the anchors and screws.
- Drill pilot holes for plastic anchors and gently tap them into the wall.
- Insert screws.
- *NOTE: Screws and Anchors not included.

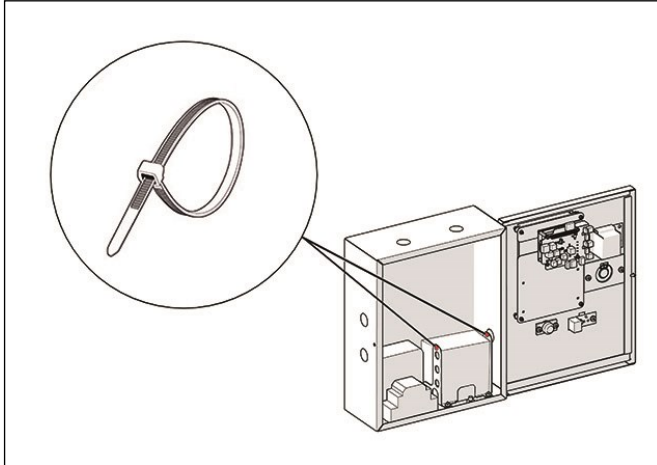


Step 3: Hanging the Wur-Com

Step 3: Hanging the Wur-Com

- Hang the Wur-Com unit on the screws.

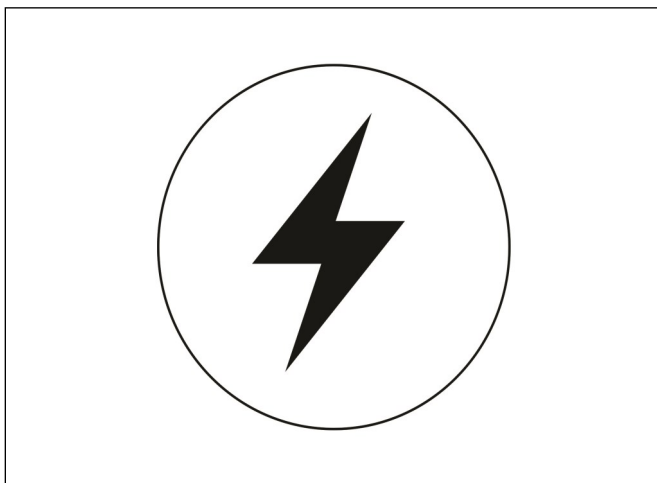
INSTALLATION INSTRUCTIONS - 11-10063990



Step 4: Install the Battery

Step 4: Install the Battery

- Set the Battery inside the Battery Box.
- Thread a zip tie through the two, top holes of the Battery Box. Tighten the zip tie until the Battery is secured.

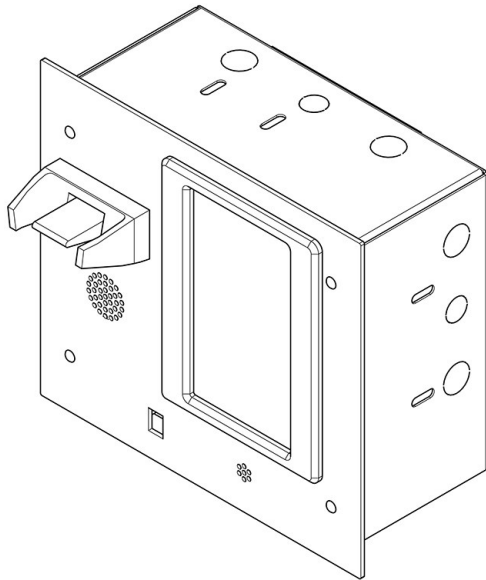


Step 5: Connect Power and Ethernet

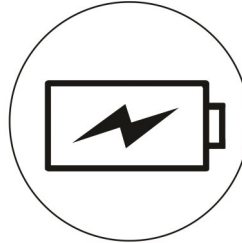
Step 5: Connect Power and Ethernet

- Check the diagram and insert the ethernet jack into the Wur-Com unit.
- Plug in any additional ports using the diagram.
- Connect the power cord.
- To finish wiring the Wur-Com unit, check the wiring diagram for complete wiring information.
- *NOTE: Check the voltage with a multimeter BEFORE powering on. (5 Volts only).

PACKING LIST - 11-10064070



(1) Wur-Com Lobby Station Handset Assembly
(Handset Not Shown)

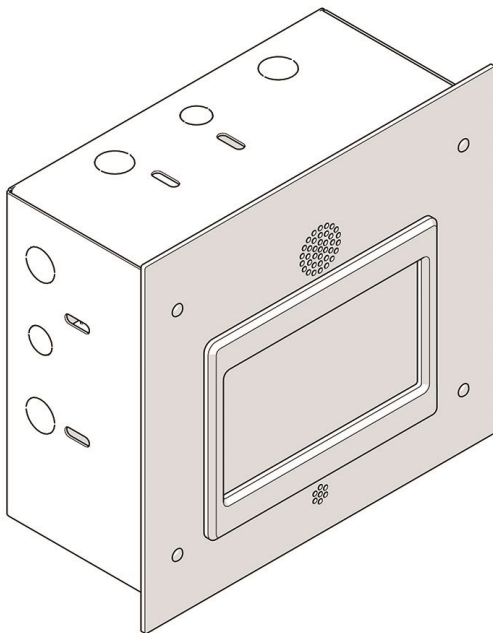


(1) Sigmastek Sp12-5 Battery - 12
Volts 5 Ah F1 Terminal
Part No: SP12-5

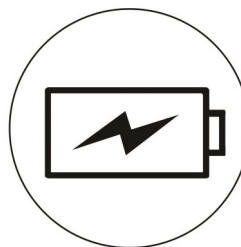


(1) Zip Tie

PACKING LIST - 11-10063887



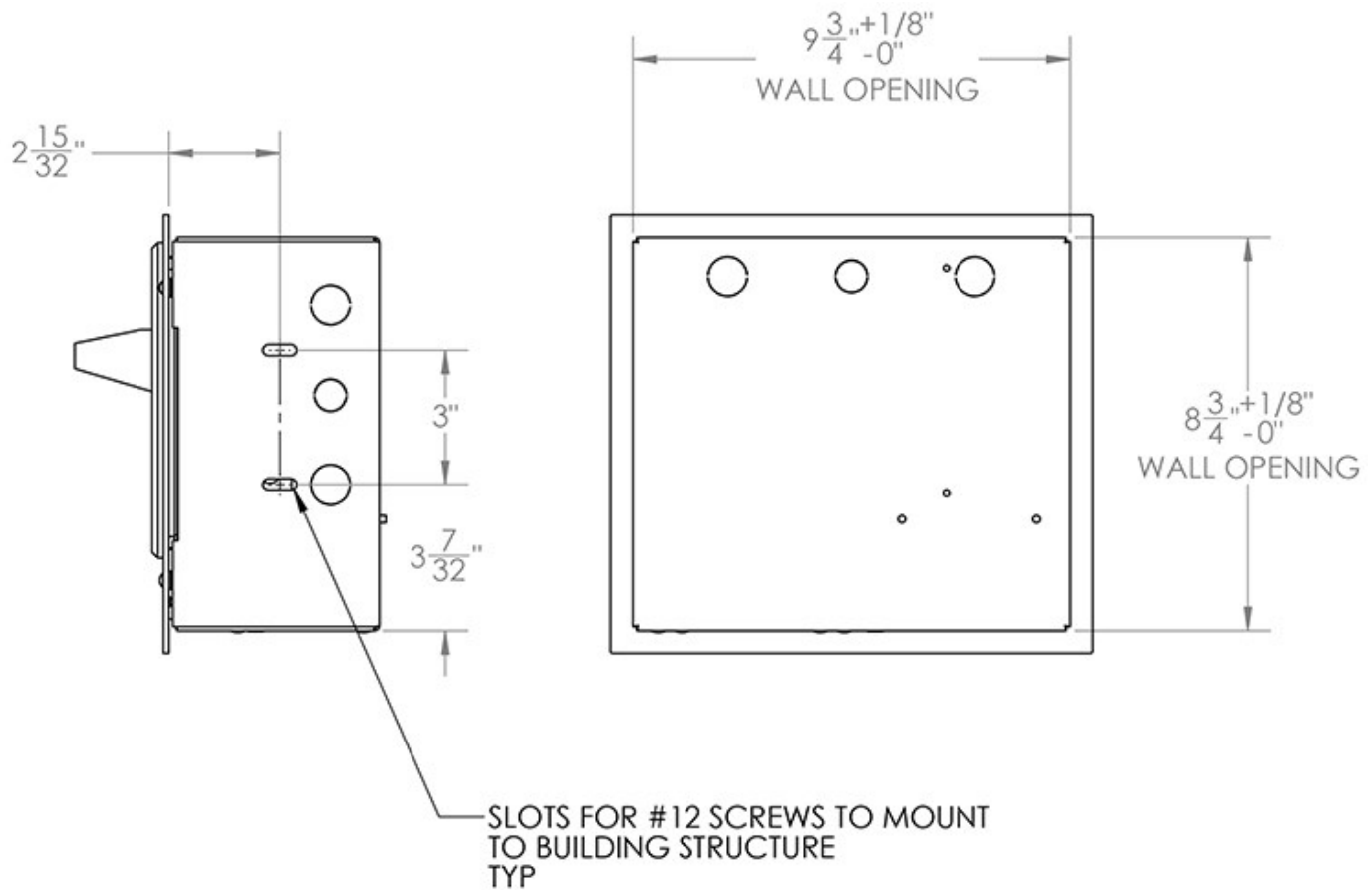
(1) Wur-Com Lobby Station Assembly



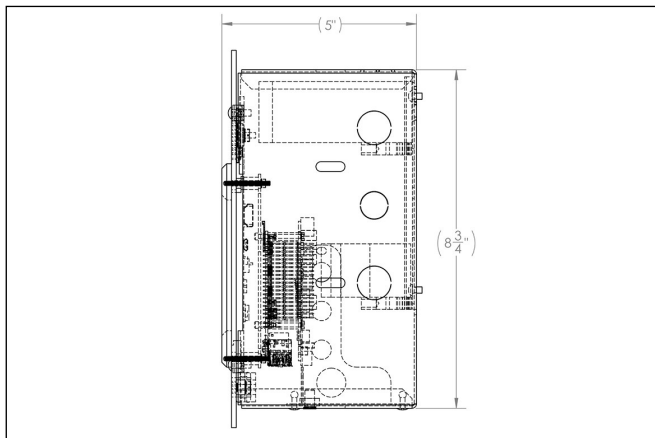
(1) Sigmastek Sp12-5 Battery -
12 Volts 5 Ah F1 Terminal
Part No: SP12-5



(1) Zip Tie

CUTOUTS - 11-10064070 | 11-10063887

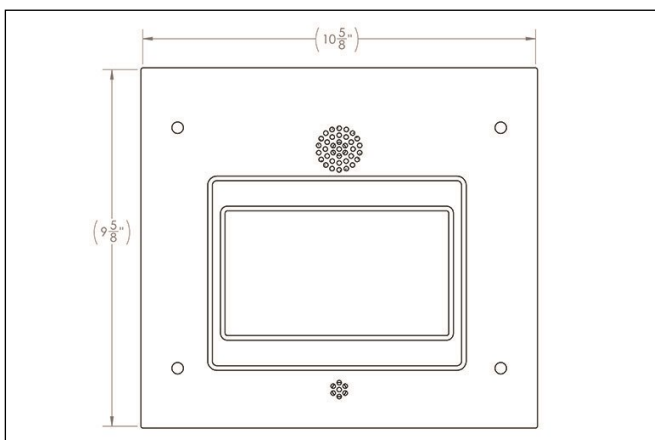
INSTALLATION INSTRUCTIONS - 11-10064070 11-10063887



Step 1: Read the Cutout and Wiring Diagram

- Before installation, confirm that the cutout is the appropriate size.
- Check the wiring diagram, then connect the Wur-Com unit..

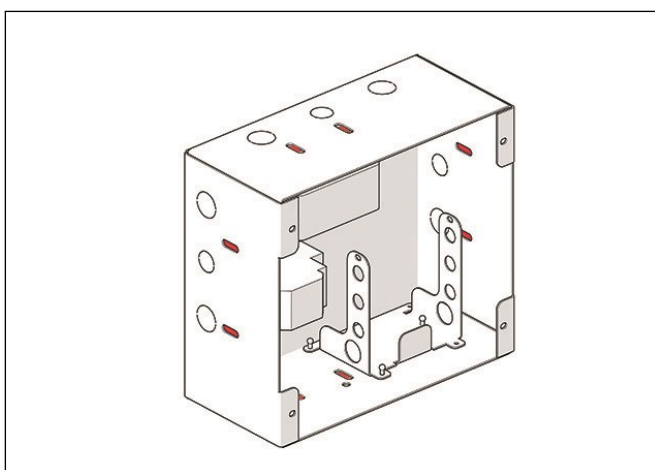
Step 1: Read the Cutout and Wiring Diagram



Step 2: Create a Cutout

- Create a cutout in the wall according to the cutout dimensions. *NOTE: Ensure the wall cutout is between the studs in the wall.

Step 2: Create a Cutout



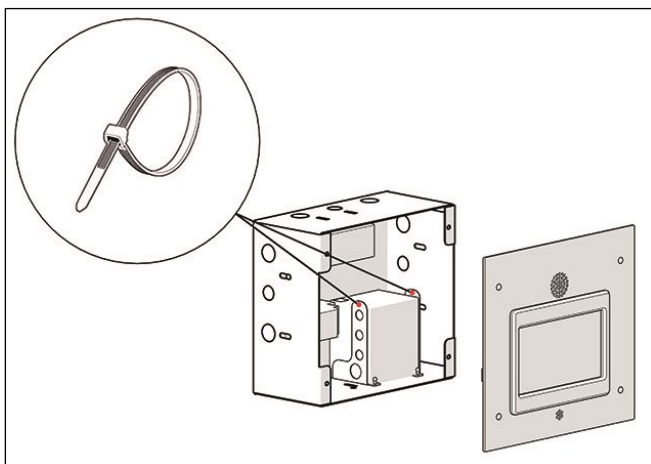
Step 3: Mount the Enclosure

- Using #12 Screws (not included), mount the Enclosure to the building structure using the slots indicated.

Step 3: Mount the Enclosure

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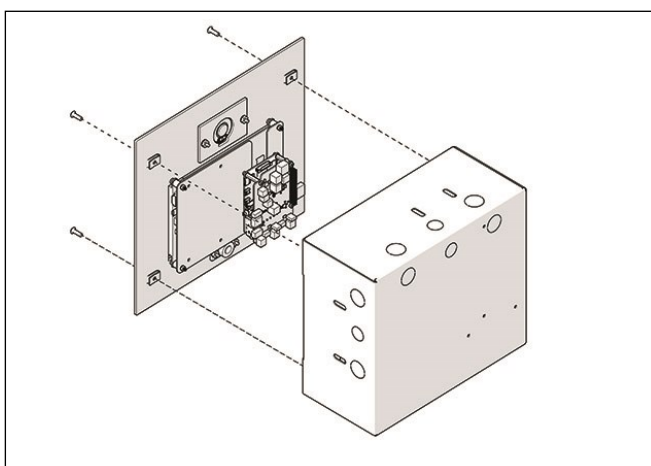
INSTALLATION INSTRUCTIONS - 11-10064070 | 11-10063887



Step 4: Install the Battery

- Set the Battery inside the Battery Box.
- Thread a zip tie through the two, top holes of the Battery Box. Tighten the zip tie until the Battery is secured.

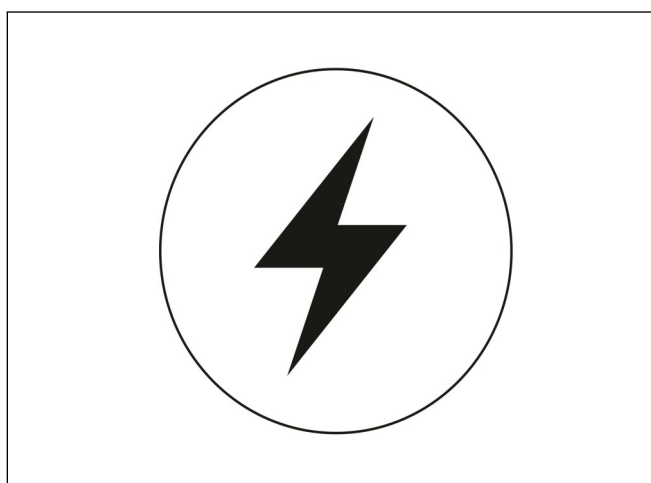
Step 4: Install the Battery



Step 5: Securing the Plate

- Clip the Spring Nuts to the wall cutout.
- Place the unit flush against the wall and line up the holes in the Faceplate and Electrical Box with the holes in the Spring Nuts.
- Tighten the Button Screws to secure the unit.

Step 5: Securing the Plate



Step 6: Connect Power and Ethernet

- Check the diagram and insert the ethernet jack into the Wur-Com unit.
- Plug in any additional ports using the diagram.
- Connect the power cord.
- To finish wiring the Wur-Com unit, check the wiring diagram for complete wiring information.
- *NOTE: Check the voltage with a multimeter BEFORE powering on. (5 Volts only).

Step 6: Connect Power and Ethernet

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